

CountyCare Metrics

Prepared for: CCH Board of Directors

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Current Membership

Monthly membership as of August 2, 2019

Category	Total Members	ACHN Members	% ACHN
FHP	211,098	17,317	8.2%
ACA	72,019	12,898	17.9%
ICP	29,536	5,933	20.1%
MLTSS	6,023	0	N/A
Total	318,676	36,148	11.3%

ACA: Affordable Care Act

FHP: Family Health Plan

ICP: Integrated Care Program

MLTSS: Managed Long-Term Service and Support (Dual Eligible)



Managed Medicaid Market

Illinois Department of Healthcare and Family Services June 2019 Data

Managed Care Organization	Cook County Enrollment	Cook County Market Share
*CountyCare	317,846	31.6%
Blue Cross Blue Shield	234,462	23.3%
Meridian (a WellCare Co.)	230,594	22.9%
IlliniCare (a Centene Co.)	109,648	10.9%
Molina	66,318	6.6%
*Next Level	46,079	4.6%
Total	1,004,947	100.0%

* Only Operating in Cook County

Meridian and WellCare (dba Harmony) merged as of 1/1/2019. Pending Merger with Centene (dba IlliniCare)



2019 Operations Metrics: Claims Payment

		Performance		
Key Metrics	State Goal	Apr	May	Jun
Claims Payment Turnaround Time				
% of Clean Claims Adjudicated < 30 days	90%	97.3%	95.9%	97.4%
% of Claims Paid < 30 days	90%	84.6%	44.0%	40.7%

2018-2019 Operations Metrics:

Overall Care Management Performance

		Performance		
Key Metrics	Market %	Apr	May	Jun
Completed HRS/HRA (all populations)				
Overall Performance	40%	62.3%	63.0%	63.3%
Completed Care Plans on High Risk Members				
Overall Performance	65%	60.3%	61.9%	61.5%

CountyCare's high-risk percentage exceeds the State's requirement of 2% for Family Health Plan and 5% for Integrated Care Program

